CYNGOR SIR CEREDIGION COUNTY COUNCIL

Report to: Language Committee

Date of meeting: 10 July 2024

<u>Title:</u> Welsh Language Skills of the Corporate Workforce

Purpose of the report: To provide members with an update on the procedures

for assessing the Welsh language skills of corporate staff and the provision of in-house Welsh language

courses

Introduction

The ALTE (Association of Language Testers in Europe) framework was adopted by the Council in 2011 as part of its statutory duty compliance with the Welsh Language Standards, in accordance with the Welsh Language Measure 2011.

Up until the introduction of the Ceri system the staff records were retained within the individual Services. Following the corporatisation of the HR function and launch of the Ceri system in 2015 it was possible to introduce a standard approach to identifying the Welsh language requirements of corporate posts and the skill levels of the post holders.

The following reports sets out the process following in assessing, recording and monitoring the Welsh language proficiency of the Corporate workforce.

Identifying the Welsh language requirements of posts

In 2011 a skills strategy guidance document was provided to managers with guidance on determining the Welsh Language requirements of posts. Posts were identified in to two categories – those where bilingual skills were essential and those where the bilingual skills were desirable.

Essential bilingual skills posts would require the post holder to be fluent in both Welsh and English where fluency is defined at being Level 3 or above on the ALTE Framework. To identify the linguistic need of the post managers would consider whether the role is public facing, whether it is a unique role or part of a team, can my team deliver an effective service in either language.

Desirable bilingual skills posts will be all other posts where it is not essential to be fluent in both Welsh and English. However, in these roles managers would also need to consider whether increasing the language skills of the post holder would strengthen the support or service provision within a particular team.

How was/is the data captured?

To populate the Ceri system a Welsh Language Skills survey was undertaken over the summer in 2015 where all services, excluding staff employed under School Governing Bodies, were required to complete a spreadsheet identifying the ALTE Levels required for all posts across the three disciplines. Using the ALTE Language Skills Framework

Can-do Statements (see Appendix A) employees were then required to self-assess their language skills and inform their manager of the outcome.

Lefel ALTE sydd ei angen ar gyfer y swydd ALTE Level required for post		Lefel ALTE deilydd y Swydd ALTE Levels of Post Holder			
Gwrando & Siarad Speaking & Listening 0-5	Darllen Reading 0-5	Ysgrifennu <i>Writing</i> 0-5	Gwrando & Siarad Speaking & Listening 0-5	Darllen Reading 0-5	Ysgrifennu Writing 0-5

This data was loaded on Ceri to provide reporting capacity for the corporate workforce and identify any gaps between the post ALTE Level and the postholder's ALTE Language Skills. Reports on the workforce Welsh language skill levels and gaps are reported annually as part of the Welsh Language Officer's Welsh Language Standards Compliance report.

Whilst the "can-do" statements provided by ALTE framework does provide guidance and assistance to employees and their line managers it is recognised that this is not a fail-safe process as there is a risk of over or under assessment of the correct Welsh language skill. The Welsh fluency of the line managers assessing skill level is also a consideration and prone to an inconsistent assessment. In the absence of a nationally recognised assessment then there is no current viable alternative but to continue with the current scheme.

When the original survey was conducted in 2015 employees had the opportunity of undertaking an online language assessment via WJEC "Welsh in the Workplace" where each of the three elements would be assessed in 20 minute modules and the results provided through WJEC. Whilst this particular tool is no longer available the National Centre of Learning Welsh is currently piloting the Learn Welsh Level Checker which if made available to a wider audience could provide an independent assessment of the employee's Welsh language skills in Speaking, Listening, Reading, and Writing.

New posts and vacancies

Any new posts being created need to apply the same criteria to assess the bilingual skills requirement of the role before being considered by the LG Vacancy Panel which meet on a weekly basis.

Consideration by LG Vacancy Panel is through a Recruitment Business Case (Appendix B) which includes a specific question on the post's ALTE requirement and whether the ALTE level is required on appointment or within 2 years. The LG Vacancy Panel will challenge the skill requirement of the role if it believes that the level is too low.

Adran 5: Manylion leithyddol	Section 5: Lar	nguage Detail:	s				
A fydd deiliad y swydd yn delio'n uniongyrchol â'r cyhoedd? Is the role holder required to deal directly with the public?							
Beth yw'r gallu ieithyddol o fewn y tîm? What is the balance of language ability within the team?							
	Beth yw gofynion y swydd o ran yr iaith Gymraeg (<u>ALTE</u>)? What is the Welsh Language requirement (<u>ALTE</u>) of this position?						
Gwrando/Siarad: Choose Listening/Speaking: Choose an item. Choose Reading: Choose an item. Choose an item. Choose an item.							
Pryd bydd angen cyrraedd y Le Is the ALTE Level required on a years?:		Choose a	ın item.				

It is acknowledged that learning a language is a longer term commitment and therefore requiring employees to achieve a higher standard may need to be reviewed and a more realistic time frame put in place. Welsh Government, in their Welsh Language Education Bill consultation, refer to creating a language skills continuum "that helps learners, teachers, parents and employers share a common understanding of the journey toward learning Welsh". Whilst the proposed bill relates to education in schools, the principle of taking a longer term approach to developing the language skills of our workforce can equally be considered.

The Panel monitors the ALTE requirements and will amend when required. When approved, the information from Section 5 is included in the post's Person Specification which will forms part of the recruitment pack.

In-house Welsh Language Courses

The Council employs a Work Welsh Training Officer whose costs are largely funded by the National Centre for Learning Welsh. Since starting as a pilot scheme in 2018, Ceredigion's Work Welsh Scheme has become the blueprint for other Local Authorities' Work Welsh schemes across Wales. The employment cost of the Training Officer had been fully funded by the Centre but this has been frozen since 2021/22 resulting in all additional costs being borne by the People & Organisation Service. It has been indicated by the Centre that the Council should consider fully funding the role but the Service's current budget position does not allow for that without having to make savings elsewhere.

When an employee has been appointed at lower ALTE level that the post requires a condition will be placed within their contract of employment that they are to achieve the necessary standard within two years. All corporate staff are able to access the courses although line managers will need to approve their attendance at the weekly classes.

There is a considerable investment in time and costs supporting our employees through their Welsh language development and many of those learners now attending the Advanced classes have been part of the programme since it started in 2018. Learners attend a three hour lesson every week for 30 weeks per year and the Work Welsh Training Officer also provides additional support and resources, such as a weekly Clwb Cinio and monthly group events. These events are often arranged in partnership with other areas of the Council, including this year's Tours for Learners' pilot scheme at Ceredigion Museum. Using the salary costs of the current learners as

a basis, releasing employees to attend their Welsh lessons is estimated to be an £125k investment this year.

Accessing Welsh Language courses provided by Work Welsh Training Officer All corporate Council staff (excluding schools) are able to access the Work Welsh Language courses delivered by the Work Welsh Training Officer. Approval needs to be given from Line Managers and staff need to be given the time to attend the weekly classes

The opportunity to register for any of the Work Welsh courses is promoted on CeriNet in June, Sept & January each year. Employees can register directly for the course of their choice or they are offered the opportunity to meet with the Work Welsh Training Officer in order to establish the correct course level to begin their learning journey.

The procedure is that an employee registers their interest for course and/or meets with Work Welsh Training Officer who then organises the class sizes and levels required. A plan for the different courses for the forthcoming year is then developed and learners are allocated to the relevant class: Entry, Foundation, Intermediate and Advanced. The different qualification levels correspond to ALTE and CEFR as follows:

Qualification	ALTE	CEFR
Mynediad / Entry	-	A1
Sylfaen / Foundation	1	A2
Canolradd / Intermediate	2	B1
Uwch / Advanced	3	B2

Learner attendance and progress is monitored throughout the year during lessons and with individual line managers. Progress is also demonstrated by the number of learners who opt to take exams and successfully achieve these. For this academic year (from Sept 2023) a template has been designed for use at the start and end of the course (Appendix C). The Progress Tracker is completed by the learner and Work Welsh Training Officer before a copy is shared with the line manager. The Tracker identifies the learner progress and makes recommendations for areas of further development.

In addition, monitoring meetings are held with the Work Welsh Manager in the National Centre of Learning Welsh. On an annual basis targets are set for learner numbers and additional initiatives which are reported on a quarterly basis in advance of the monitoring meetings.

The Work Welsh Training Officer has provided additional learn Welsh activities above the requirements of the grant funding, such as:

- bespoke sessions for Social Work Best Interest Assessors to learn basic Welsh in order to support assessments through the medium of Welsh.
- bespoke session for Social Work students
- scheduled to deliver a three session programme at Entry level for external Social Care providers in the West Wales region
- Scheduled to deliver bespoke sessions to residents & staff at Hafan y Waun Residential Care Home

 Collaborated with National Centre for Learning Welsh on pilot delivery of an improvement/refresher residential course for Welsh speakers

The Work Welsh Training Officer maintains a full and successful programme but is at capacity and therefore any additional learning requirements will need to funded. The National Centre for Learning Welsh may provide funding for additional resources but the commitment to this will be on an annual basis.

In-house Welsh Language Courses – learner numbers for 2023/24

Level	Number of learners
Mynediad / Entry	8
Sylfaen (Llun a lau) / Foundation (Mon & Thu)	23
Canolradd / Intermediate	11
Uwch 1 a 2 / Advanced	10
Total	52

Of the 10 learners currently at Advanced level, 9 have been on earlier programmes and started at the following levels:

Joining Level	Number of learners
Mynediad / Entry	1
Sylfaen / Foundation	5
Canolradd / Intermediate	3
Total	9

ALTE and CEFR Frameworks

As previously stated, the ALTE framework was adopted by the Council in 2011 and has been used to assess the language skills of the workforce ever since. In recent years however it has become apparent that public bodies in Wales, including Welsh Government, Estyn and the National Centre for Learning Welsh, are now using CEFR (Common European Framework of Reference for Languages) as the chosen framework. It is therefore timely to consider whether the Council should review the current arrangements and, depending on findings, potentially adopt the CEFR framework at some point in future. Aligning the Council's chosen language proficiency framework with that of the Welsh Government and the National Centre for Learning Welsh may allow for greater compatibility when comparing our workforce's language skills.

ALTE and CEFR are both valuable frameworks for assessing language proficiency but they do serve different purposes as the following table indicates:

	ALTE	CEFR
Purpose	Focuses on language testing	Purpose is to provide a
	and assessment. ALTE does	standardised way to describe
	not create its own language	language achievements. It aims
	tests but recommends that its	to facilitate learning, teaching,
	members' tests that meet	and assessment for all
	ALTE's quality standards.	languages.
Levels	Five reference levels: 1 through	Six reference levels: A1, A2, B1,
	to 5 which represent increasing	B2, C1, and C2. These levels

	proficiency from Entry (Level 1) to Proficiency (Level 5).	represent increasing proficiency from beginner (A1) to proficient (C2).	
Descriptors	Each level has specific "can-do" descriptors that outline what learners can achieve in terms of listening, speaking, reading, and writing skills.	Each level has specific "can-do" descriptors that outline what learners can achieve in terms of listening, speaking, reading, and writing skills. (Appendix D)	
Applicability	Provides a way to measure language skills based on communication tasks in speaking, listening, reading, and writing. Widely used in the Welsh Public Sector	Widely accepted as the European standard for grading language proficiency, the CEFR is used by educational institutions and employers to evaluate candidates' language qualifications. Widely used in the Welsh Public Sector.	
Summary	Focuses specifically on language testing. Provides a specialist approach	Provides a comprehensive framework for language proficiency. Provides a broader framework	

ALTE and CEFR Level comparison

ALTE	CEFR
Level 1	A1/A2
Level 2	B1
Level 3	B2
Level 4	C1
Level 5	C2

Review of ALTE and CEFR Frameworks

A full review of the advantages and disadvantages of both ALTE and CEFR language proficiency frameworks is a significant undertaking and will need to be completed before any change of current policy can be considered. The scope of a review will need to include the benefit and implications of adopting a new framework and whether this provides value for money, as such a significant change will require a project plan to complete the multi-year task. A further consideration will be the contractual implications for those who have ALTE-linked clauses in their current employment contracts.

The cost of implementing any change will also need careful consideration. There will need to be dedicated support from within People and Organisation Service including representatives from Human Resources and from Learning and Development. In addition, each service will need to dedicate management time at all levels to support the implementation and review the individual circumstances of their team members.

From an operational implementation perspective, as took place in 2015, a whole corporate workforce assessment will need to be undertaken which identifies the correct skill level for each post in the structure and the individual skill level of the employee. Line managers and employees will need training on applying a new framework and a fair process for dealing with any disputes will need to be designed.

Changes to the Ceri system will also need to be incorporated so that the revised framework levels can be accommodated.

Recommendation(s):

That the Language Committee notes the report on the procedure for assessing the Welsh language skills of corporate staff and the provision of in-house Welsh language courses.

Background Papers:

None

Appendices:

Appendix A: ALTE Language Skills Framework Can-do Statements

Appendix B: Recruitment Business Case

Appendix C: Work Welsh Personal Progress Tracker

Appendix D: CEFR Language Skills Framework Can-do Statements

Contact Name:

Geraint Edwards

Designation:

Corporate Lead Officer – People & Organisation

Date:

18/06/2024

EICH SGILIAU IAITH / YOUR LANGUAGE SKILLS

ALTE Framework for Cyngor Sir Ceredigion: Can-do Statements...

Level	Listening/Speaking	Reading	Writing
ALTE 1 ENTRY	 Can pronounce place names and personal names correctly. Can greet customers on a reception desk or on the telephone. Can begin and end a conversation. 	Can understand short reports on familiar matters, if these are expressed in simple language, such as elementary signs, simple instructions and agenda contents.	 Can write personal names, place names, job titles and names of Council departments. Can write a simple request to a colleague, such as "A has called, can you call back?".
ALTE 2 FOUNDATION	 Can understand the essence of a conversation. Can receive and understand simple messages following normal patterns, such as time and place of meeting, request to talk to someone. Can pass on basic information and simple instructions. Can begin and end conversations and meetings bilingually. 	Can understand most short reports and familiar instructions within his/her own area of expertise, provided enough time is given.	Can write a short simple message on paper or by e-mail to a colleague within the Council or a known external contact.
ALTE 3 INTERMEDIATE	 Can understand and participate in most day-to-day non-technical conversations in the office. Can advise the public on general matters within own area of work, but must turn to English for technical or specialist terms. Can contribute to meetings or presentations within own area of work, but must turn to English for technical or specialist terms. 	Can understand most reports, documents and correspondence he/she is likely to encounter during his/her work.	Can write informal messages and reports for internal use.
ALTE 4 ADVANCED	 Can contribute effectively to internal and external meetings in the context of the job area. Can understand differences in language and dialect. Can argue for or against a specific case. Can chair meetings and answer questions confidently from the Chair. Can give presentations fluently and confidently in the context of the job area. 	Can understand correspondence and reports expressed in standard language.	Can write business correspondence, short reports, e-mail messages and information literature with editorial assistance.
ALTE 5 PROFICIENCY	Can contribute fluently and confidently in relation to all aspects of day-to-day work, including discussing and advising upon technical, specialist or sensitive matters.	Can understand reports, documents and articles he/she is likely to read during his/her work, including complicated concepts expressed in abstruse terms.	 Can write business correspondence, short reports, e-mail messages and information literature to an acceptable standard with the assistance of language tools. Can write detailed notes in a meeting whilst contributing fully.

ACHOS BUSNES RECRIWTIO

Dylid cwblhau Cyfiawnhad Cais i Recriwtio gan BOB rheolwr sydd yn dymuno cychwyn proses recriwtio.

Dylai gynnwys y ffurflenni canlynol:

- Ffurflen caniatad i lenwi
- Ffurflen Hysbyseb
- Templêd Swydd Ddisgrifiad
- Templêd Manyleb Person

CYFARWYDDIADAU

- Ceir canllawiau manwl i reolwyr am y broses Recriwtio (gan gynnwys drafftio Swydd Ddisgrifiad a Manyleb Person) yn y Pecyn Cymorth Rheolwyr ar ceri | net
- RHAID cwblhau'r Templêd Swydd Ddisgrifiad a'r Templêd Manyleb Person yn Gymraeg ac yn Saesneg.
- Cyflwyno'r Cyfiawnhad: Ar ôl derbyn awdurdod gan y Swyddog Arweiniol Corfforaethol, dylid e-bostio'r Cyfiawnhad Cais i Recriwtio at <a href="https://doi.org/10.250/but/ht

RECRUITMENT BUSINESS CASE

The Recruitment Business Case should be completed by ALL managers wishing to initiate a recruitment exercise.

It contains the following forms:

- Permission to fill form
- Advert form
- Job Description Template
- Person Specification Template

INSTRUCTIONS

- Detailed guidance for managers on the Recruitment process is available in the Manager's Toolkit of Ceri Net.
- The Job Description Template and Person Specification Template MUST be completed in both Welsh and English.
- Submitting the Business Case: Following authorisation from your Corporate Lead Officer email Recruitment Business Case to https://doi.org/10.2016/journal.com/html Case to Superior Case to Case to Superior Case to Case to

FFURFLEN CANIATAD I LENWI | PERMISSION TO FILL FORM

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			ch Gyfeirnod Gwer vide Job Evaluatio				
	werth If no,	nuso cyn cyf please sen	lwyno Achos Busn	es. and Person Spec		nol@ceredigion.gov.unresources@ceredigion	

Adran 2: Trosolwg Section 2: O	verview				
2.1: Y rheswm dros y swydd wag Reason for vacancy					
Amlinelliad byr o bwrpas y so Brief outline of the purpose of		n			
Sut cyllidir y swydd ac a yw o How is the post funded and i					
Beth fyddai'n digwydd pe na What are the consequences			vydd?		
A yw'r swydd o dan gyfyngia Is the post politically restrict		ddol?			
A oes goblygiadau o ran lle g Are there accommodation im					
Adran 3: Manylion y Swydd Sec	tion 3: Posit	tion Details			
Swydd/Teitl y Swydd Post/Position Title					
Y Gwasanaeth Service		Choose	e an item.		
Uned/Tîm <i>Unit/Team</i>					
Lleoliad Gwaith Location/Base					
Gradd Grade					
Arddull Gwaith Workstyle		Choose	e an item.		
Cynllun fflecsi Flexi scheme?					
Cod Gwariant Cost Code					
Adran 4: Oriau a Chytundeb Sec		rs and Basi	S		
Oriau'r Cytundeb Contracted Ho				`	
Wythnosau gwaith mewn blwyddy Annual weeks worked (52 weeks,			y tymor ac ati)	
Patrwm Gwaith Working pattern				,	
Oriau Anghymdeithasol Unsocia	ble Hours?	Choose	an item.		
Dyddiad dechrau disgwyliedig E	xpected star	t date		Click	or tap to enter a date.
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Os nodwyd Cyfnod Penodol neu Dros Dro uchod, nodwch:	Dechrau: Start date:	Click or ta	p to enter a	Diwedd: End date:	Click or tap to enter a date.
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Adran 5: Manylion leithyddol Section 2015	on 5: Language Detai	ls		
A fydd deiliad y swydd yn delio'n un Is the role holder required to deal di				
Beth yw'r gallu ieithyddol o fewn y t What is the balance of language abi				
Beth yw gofynion y swydd o ran yr i What is the Welsh Language require			-	
	Choose Darllen: Reading:		Ysgrifennu: Writing:	Choose an item.
Pryd bydd angen cyrraedd y Lefel A Is the ALTE Level required on appoint years?:		Choose	an item.	
Adran 6: Amodau Ychwanegol Sec		ms		
A oes angen archwiliad GDG ar gyfe Does the post require a DBS check?				
Os oes, dewiswch: If so, please select:	ose an item.			
Cofrestriad/aelodaeth broffesiynol? Professional registration/membersh	ip? Choose an item			
Amodau arall? Other terms?				
-				
Adran 7: Recriwtio Section 7: Rec	cruitment			
A ydych chi am hysbysebu'r swydd: Do you wish to advertise the post:		_	he first instance? externally concu	□ rrently? □
A yw hon yn rôl anodd ei llenwi lle ry (uchafswm o £8,000)? Ar gael i gont Is this a hard to fill role where you w £8,000)? Available to permanent cor	ractau parhaol yn unig rish to apply the Reloc	j.		
Os dewiswyd 'ie' uchod, cadarnhewerhesymeg dros ddefnyddio'r cynllun a (ii) p'un a ydych wedi cyllidebu am If yes selected above, please confirmeasoning for applying the relocation scheme; and (ii) whether you have be cost.	treuliau adleoli; y gost. n (i) your n expenses			
Adran 8: Hyfforddiant Gorfodol Se	ection 8: Mandatory T	raining		
Adran 8: Hyfforddiant Gorfodol Se Rhestrwch unrhyw hyfforddiant gor Gwasanaeth. Ni fydd hyfforddiant go Please list any compulsory training Standard corporate mandatory train	fodol a gaiff ei ariannu orfodol safonol corffor that will be funded by	gan eich aethol yn ber		
Rhestrwch unrhyw hyfforddiant gor Gwasanaeth. Ni fydd hyfforddiant go Please list any compulsory training	fodol a gaiff ei ariannu orfodol safonol corffor that will be funded by	gan eich aethol yn ber		

Adran 9: Cadarnhad Cyllideb Section 9: Budget Confirmation							
I'w gwblhau gan y Swy	I'w gwblhau gan y Swyddog Cyllid For completion by Finance Officer						
	Cadarnhaf fod dyraniad yn y gyllideb i ariannu'r swydd hon I confirm that there is budget available to fund this post						Na/No
Enw'r Swyddog Cyllid: Name of Finance Officer: Llofnod: Signature:							
Cymeradwyaeth Swy	yddog Arweiniol (Corffor	raethol Corp	orate Lead	Officer Appro	val	
Beth yw goblygiadau What are the implica			cruitment for:				
3 mis/months?							
6 mis/months?							
9 mis/months?							
Enw'r Swyddog Arweiniol Corfforaethol: Name of Corporate Lead Officer: Llofnod: Signature:							

FFURFLEN HYSBYSEB | ADVERT FORM

Ffenestr Ymgeisio | Application Window

SYLWCH: Oni bai eich bod yn nodi'n wahanol bydd y ffenestr ymgeisio yn cau ar y dydd Sul yn dilyn o leiaf 15 diwrnod gwaith. Os hoffech nodi dyddiad cau arall, nodwch ef isod, gan ganiatáu digon o amser ar gyfer proses gymeradwyo'r Grŵp Arweiniol.

NOTE: Unless you request otherwise the application window will close on the Sunday following a minimum of 15 working days. If you'd prefer an alternative closing date, please enter it below, allowing sufficient time for the Leadership Group approval process.

Click or tap to enter a date.

Testun Hysbyseb | Advert Text

Mae awgrymiadau geiriad i'ch cynorthwyo i ddrafftio testun eich hy Wording suggestions to assist you in drafting your advert text can	
Cymraeg Welsh:	
Am fwy o wybodaeth, cysylltwch â: Cynhelir cyfweliadau ar:	
Saesneg <i>English:</i>	
For further information please contact: Interviews will be held on:	
sydd eich swydd yn cael ei hysbysebu ar ein gwefan gyrfaoedd (car yfryngau cymdeithasol. Os hoffech hysbysebu yn rhywle arall rhov erthnasol.	
our position will be advertised on our careers site (careers.ceredig ocial media channels. Should you wish to advertise elsewhere ple xpenditure code if applicable.	

Disgrifiad Swydd

	Diagrillad Owydd
Toitl v Swadd	
Teitl y Swydd Gwasanaeth	Choose an item.
Graddfa	Choose an item.
Pwynt/iau Cyflog	
Cyflog	
Pwrpas y Swydd	
Lleoliad	
Oriau Gwaith	
Math o Gytundeb	Choose an item.
Hyd y Cytundeb Teitl swydd y Rheolwr	Choose an item.
Llinell	
Cyfrifoldebau Goruchwylio /	
Rheoli	
Atebolrwydd	
Telerau Cytundebol sy'n Gysylltiedig â'r Swydd	
Dyletswyddau a chyfrifoldeba	au

Cyfeirnod at Ddibenion Gwerthuso Swyddi

Manyleb Personol

Gofynnol				
Cymwysterau Academaidd / Proffesiynol / Technegol / Galwedigaethol	<cofiwch cymwysterau="" gofynnol="" lefel="" nodi="" y=""></cofiwch>			
	Gwrando/Siarad:	Choose an item.	Rhaid cwrdd a'r sgiliau	
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Sgiliau Ymarferol / Personol				
Profiad Hanfodol				
Hyfforddiant/addysg y mae'n ofynnol eu cyflawni/mynd ati i'w cyflawni ar gyfer y swydd				

	Dymunol
Cymwysterau / Hyfforddiant	
Sgiliau Ymarferol / Personol	

Job Description

Post Name	
Service	Choose an item.
Grade	
Spinal Point/s	
Salary	
Job Purpose	
Location	
Hours of Work	
Type of Contract	Choose an item.
Contract Duration	Choose an item.
Line Managers Job Title	
Supervisory/Managerial Responsibilities	
Accountability	
Contractual Terms Associated with the Post	
Duties and Responsibilities	
Job Evaluation Post Ref	

Person Specification

Essential				
Academic / Professional / Technical / Vocational Qualifications	<remember confi<="" td="" to=""><td>rm the levels of es</td><td>sential qualifications></td></remember>	rm the levels of es	sential qualifications>	
	Listening/Speaking:	Choose an item.	The Welsh linguistic skills noted < <delete as<="" td=""></delete>	
Welsh Linguistic Skills	Reading:	Choose an item.	appropriate: are required on appointment / must be	
	Writing	Choose an item.	attained within two years of appointment.>>	
	Listening/Speaking:	Choose an item.	The English linguistic skills noted < <delete as<="" td=""></delete>	
English Linguistic Skills	Reading:	Choose an item.	appropriate: are required on appointment / must be	
	Writing	Choose an item.	attained within two years of appointment.>>	
Practical and personal skills				
Required Experience				
Training/education required to be undertaken for the post/worked towards				

Desirable		
Qualifications / Training		
Practical / Personal Skills		

	Rhaglen	Cymraeg Gwaith	Ceredigion -	- Cofnod Cynnydd Personol	20/20
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Croeso i Raglen Cymraeg Gwaith Cyngor Sir Ceredigion!

Mae'r Cofnod Cynnydd Personol Hyn wedi'i gynllunio i'ch helpu chi wneud yn fawr o'ch astudiaethau ar y rhaglen Cymraeg Gwaith. Bydd hefyd yn eich galluogi i roi adborth i'ch Rheolwyr Llinell ar ddiwedd y cwrs.

Llenwch Rhan 1 ar ddechrau'r cwrs, a Rhan 2 ar ddiwedd y cwrs. Cofiwch ailymweld â'r Cofnod Cynnydd er mwyn cadw golwg ar eich 4 targed personol.

Rhan 1: I'w llenwi ar ddechrau'r cwrs:

Enw

		Siarad/Gwrando	Darllen	Ysgrifennu
Lefel	au Alte ar CERI			
cyn c	dechrau'r cwrs			
(gwe	eler y tabl wedi'i			
atod	i)			
			1	<u> </u>
Eleni	i, yn y Gymraeg, by	dda i'n		
			fel rhan o'ch astudiaethau.	
			g yn gyson yn y swyddfa i roi	
-	_	efyd. Gallwch ddiffinio'r tai	rgedau yn seiliedig ar eich a	nghenion proffesiynol
•	dol chi.			
			ı'r Swyddog Hyfforddi Cymro	aeg Gwaith yn ystod y
	ldyn am gynor ar sut i			
-		arwain eich astudiaethau d	ac adeiladu eich hyder wrth	ddefnyddio'r iaith wrth ichi
	studio.			
1.				
2.				
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J .				
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Ceredigion Work Welsh Program – Personal Progress Tracker

Rhan 2: I'w llenwi ar ddiwedd y cwrs:

	, yn y Gymraeg, gw			
Dyma eich cyfle i ystyried y 4 nod a osodwyd gennych ar ddechrau'r flwyddyn.				
Sut aethoch chi ati i'w cyrraedd? Pa heriau wyneboch chi, a sut wnaethoch chi eu goresgyn nhw? Sut fydd cyrraedd y targedau hyn yn eich helpu yn eich gwaith yn y dyfodol?				
1.		du nyn yn eich heipu yn eich	r gwaith yn y ayjodoi:	
2.				
_				
3.				
4.				
	iad lafal ALTE dive	dd blwyddyn.		
Ases	ida lelel ALTE alwe			
		• •	dog Hyfforddi Cymraeg G	waith i ailasesu eich
Ar do	liwedd y cwrs bydd	wch chi'n cwrdd â'r Swyd	dog Hyfforddi Cymraeg G eich lefelau ALTE newydd	
Ar do	liwedd y cwrs bydd	wch chi'n cwrdd â'r Swyd		
Ar da lefela	liwedd y cwrs bydd	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi	eich lefelau ALTE newydd	ута.
Ar do	liwedd y cwrs bydd au ALTE ac i drafod	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi	eich lefelau ALTE newydd	ута.
Ar do	liwedd y cwrs bydd au ALTE ac i drafod au ALTE ar ôl	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi	eich lefelau ALTE newydd	ута.
Ar do	diwedd y cwrs bydd au ALTE ac i drafod au ALTE ar ôl hau'r cwrs:	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi Siarad/Gwrando	eich lefelau ALTE newydd Darllen	ута.
Ar do lefelo	diwedd y cwrs bydd au ALTE ac i drafod au ALTE ar ôl hau'r cwrs:	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi Siarad/Gwrando	eich lefelau ALTE newydd Darllen elau ALTE a'r Targedau:	yma. Ysgrifennu
Ar do lefelo Lefelo cwbl	diwedd y cwrs bydd au ALTE ac i drafod au ALTE ar ôl hau'r cwrs: ddiad y Swyddog C bydd y Swyddog Cym	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi Siarad/Gwrando Cymraeg Gwaith ar y Lefe raeg Gwaith yn rhoi adrodd	Darllen Plau ALTE a'r Targedau: Flau byr ar eich cynnydd yn di	yma. Ysgrifennu lyn eich Cyfarfod Ailasesu
Ar do lefelo Lefelo cwbl	diwedd y cwrs bydd au ALTE ac i drafod au ALTE ar ôl hau'r cwrs: ddiad y Swyddog C bydd y Swyddog Cym	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi Siarad/Gwrando Cymraeg Gwaith ar y Lefe raeg Gwaith yn rhoi adrodd	eich lefelau ALTE newydd Darllen elau ALTE a'r Targedau:	yma. Ysgrifennu lyn eich Cyfarfod Ailasesu
Ar do lefelo Lefelo cwbl	diwedd y cwrs bydd au ALTE ac i drafod au ALTE ar ôl hau'r cwrs: ddiad y Swyddog C bydd y Swyddog Cym	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi Siarad/Gwrando Cymraeg Gwaith ar y Lefe raeg Gwaith yn rhoi adrodd	Darllen Plau ALTE a'r Targedau: Flau byr ar eich cynnydd yn di	yma. Ysgrifennu lyn eich Cyfarfod Ailasesu
Ar do lefelo Lefelo cwbl	diwedd y cwrs bydd au ALTE ac i drafod au ALTE ar ôl hau'r cwrs: ddiad y Swyddog C bydd y Swyddog Cym	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi Siarad/Gwrando Cymraeg Gwaith ar y Lefe raeg Gwaith yn rhoi adrodd	Darllen Plau ALTE a'r Targedau: Flau byr ar eich cynnydd yn di	yma. Ysgrifennu lyn eich Cyfarfod Ailasesu
Ar do lefelo Lefelo cwbl	diwedd y cwrs bydd au ALTE ac i drafod au ALTE ar ôl hau'r cwrs: ddiad y Swyddog C bydd y Swyddog Cym	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi Siarad/Gwrando Cymraeg Gwaith ar y Lefe raeg Gwaith yn rhoi adrodd	Darllen Plau ALTE a'r Targedau: Flau byr ar eich cynnydd yn di	yma. Ysgrifennu lyn eich Cyfarfod Ailasesu
Ar do lefelo Lefelo cwbl	diwedd y cwrs bydd au ALTE ac i drafod au ALTE ar ôl hau'r cwrs: ddiad y Swyddog C bydd y Swyddog Cym	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi Siarad/Gwrando Cymraeg Gwaith ar y Lefe raeg Gwaith yn rhoi adrodd	Darllen Plau ALTE a'r Targedau: Flau byr ar eich cynnydd yn di	yma. Ysgrifennu lyn eich Cyfarfod Ailasesu
Ar do lefelo Lefelo cwbl	diwedd y cwrs bydd au ALTE ac i drafod au ALTE ar ôl hau'r cwrs: ddiad y Swyddog C bydd y Swyddog Cym	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi Siarad/Gwrando Cymraeg Gwaith ar y Lefe raeg Gwaith yn rhoi adrodd	Darllen Plau ALTE a'r Targedau: Flau byr ar eich cynnydd yn di	yma. Ysgrifennu lyn eich Cyfarfod Ailasesu
Ar do lefelo Lefelo cwbl	diwedd y cwrs bydd au ALTE ac i drafod au ALTE ar ôl hau'r cwrs: ddiad y Swyddog C bydd y Swyddog Cym	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi Siarad/Gwrando Cymraeg Gwaith ar y Lefe raeg Gwaith yn rhoi adrodd	Darllen Plau ALTE a'r Targedau: Flau byr ar eich cynnydd yn di	yma. Ysgrifennu lyn eich Cyfarfod Ailasesu
Ar do lefelo Lefelo cwbl	diwedd y cwrs bydd au ALTE ac i drafod au ALTE ar ôl hau'r cwrs: ddiad y Swyddog C bydd y Swyddog Cym	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi Siarad/Gwrando Cymraeg Gwaith ar y Lefe raeg Gwaith yn rhoi adrodd	Darllen Plau ALTE a'r Targedau: Flau byr ar eich cynnydd yn di	yma. Ysgrifennu lyn eich Cyfarfod Ailasesu
Ar do lefelo Lefelo cwbl	diwedd y cwrs bydd au ALTE ac i drafod au ALTE ar ôl hau'r cwrs: ddiad y Swyddog C bydd y Swyddog Cym	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi Siarad/Gwrando Cymraeg Gwaith ar y Lefe raeg Gwaith yn rhoi adrodd od y lefelau ALTE wedi'u hai	eich lefelau ALTE newydd Darllen Elau ALTE a'r Targedau: iad byr ar eich cynnydd yn di lasesu ac yn rhoi adborth ar	yma. Ysgrifennu lyn eich Cyfarfod Ailasesu eich 4 targed.
Ar do lefelo Lefelo cwbl	diwedd y cwrs bydd au ALTE ac i drafod au ALTE ar ôl hau'r cwrs: ddiad y Swyddog C bydd y Swyddog Cym	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi Siarad/Gwrando Cymraeg Gwaith ar y Lefe raeg Gwaith yn rhoi adrodd od y lefelau ALTE wedi'u hai	Darllen Plau ALTE a'r Targedau: Flau byr ar eich cynnydd yn di	yma. Ysgrifennu lyn eich Cyfarfod Ailasesu eich 4 targed.
Ar do lefeld Lefeld Cwbl	diwedd y cwrs bydd au ALTE ac i drafod au ALTE ar ôl hau'r cwrs: ddiad y Swyddog C bydd y Swyddog Cym au ALTE. Bydd yn traf	wch chi'n cwrdd â'r Swyd eich 4 nod. Gallwch nodi Siarad/Gwrando Cymraeg Gwaith ar y Lefe raeg Gwaith yn rhoi adrodd od y lefelau ALTE wedi'u hai	eich lefelau ALTE newydd Darllen Elau ALTE a'r Targedau: iad byr ar eich cynnydd yn di lasesu ac yn rhoi adborth ar	yma. Ysgrifennu lyn eich Cyfarfod Ailasesu eich 4 targed.

Diffiniadau Lefelau ALTE Cyngor Sir Ceredigion

Lefel ALTE	Siarad/Gwrando	Darllen	Ysgrifennu
5	Medru cyfrannu'n rhugl a hyderus yng nghyswllt pob agwedd ar y gwaith beunyddiol, gan gynnwys trafod a chynghori ar faterion technegol, arbenigol neu sensitif.	Gallu deall adroddiadau, dogfennau ac erthyglau y mae'n debygol o ddod ar eu traws yn ystod y gwaith, gan gynnwys cysyniadau cymhleth wedi'u mynegi yn nhermau astrus.	Medru llunio gohebiaeth fusnes, adroddiadau byr, negeseuon e-bost a llenyddiaeth hysbysrwydd i safon dderbyniol gyda chymorth cymhorthion iaith. Medru llunio nodiadau manwl tra'n cymryd rhan lawn mewn cyfarfod.
4	Medru cyfrannu'n effeithiol mewn cyfarfodydd mewnol ac allanol yng nghyd-destun y pwnc gwaith. Medru deall gwahaniaethau cywair a thafodiaith. Medru dadlau o blaid ac yn erbyn achos penodol. Medru cadeirio cyfarfodydd ac ateb cwestiynau o'r Gadair yn hyderus. Medru rhoi cyflwyniadau yn rhugl ac yn hyderus yng nghyd-destun y pwnc gwaith.	Gallu deall gohebiaeth ac adroddiadau wedi'u mynegi mewn iaith safonol.	Medru Ilunio gohebiaeth fusnes, adroddiadau byr, negeseuon e-bost a Ilenyddiaeth hysbysrwydd gyda chymorth golygyddol.
3	Medru deall a chymryd rhan yn y rhan fwyaf o sgyrsiau arferol o ddydd i ddydd yn y swyddfa. Medru cynnig cyngor i'r cyhoedd ar faterion cyffredinol mewn perthynas a'r swydd, er yn gorfod troi i Saesneg ar gyfer termau technegol neu arbenigol. Medru cyfrannu i gyfarfod neu gyflwyniad ar faterion cyffredinol mewn perthynas a'r swydd, er yn gorfod troi i Saesneg ar gyfer termau technegol neu arbenigol.	Gallu deall y rhan fwyaf o adroddiadau, dogfennau a gohebiaeth y mae'n debygol o ddod ar eu traws yn ystod y gwaith.	Medru Ilunio negeseuon ac adroddiadau anffurfiol at ddefnydd mewnol.
2	Medru deall craidd sgwrs. Medru derbyn a deall negeseuon syml ar batrymau arferol, e.e. amser a lleoliad cyfarfod, cais am siarad gyda rhywun. Medru cyfleu gwybodaeth elfennol a chyfarwyddiadau syml. Medru agor a chau.	Gallu deall y rhan fwyaf o adroddiadau byr a chyfarwyddiadau arferol o fewn arbenigedd y gwaith, a bod digon o amser wedi ei ganiatau.	Medru llunio neges fer syml ar bapur neu e- bost i gydweithiwr o fewn y Cyngor neu gyswllt cyfarwydd y tu allan i'r Cyngor.
1	Medru ynganu enwau llefydd ac enwau personol yn gywir. Medru cyfarch cwsmeriaid mewn derbynfa neu ary ffon. Medru agor a chloi sgwrs.	Gallu deall adroddiadau byr ar faterion syml, os ydynt wedi'u mynegi mewn iaith syml, fel arwyddion elfennol, cyfarwyddiadau symla a chynnwys agenda.	Medru ysgrifennu enwau personol, enwau llefydd, teitlau swyddi ac enwau adrannau'r Cyngor. Medru ysgrifennu cais syml i gydweithiwr, e.e. hwn a hon wedi galw.

Gellir gweld y rhain <u>yma</u> hefyd.

Ceredigion Work Welsh Program – Personal Progress Tracker

20...../20......

Welcome to Ceredigion County Council's Work Welsh Program!

This Personal Progress Tracker is designed to help you make the most of your studies in the Work Welsh classes. This will also enable you to give feedback on your progress to your Line Managers at the end of the course.

Please fill in Part 1 at the start of your course, and Part 2 at the end of the course. Remember to revisit this Tracker as the course progresses to keep track on your 4 personal targets.

Part 1: To be filled at the start of the course:

Name

	_			
		Speaking/Listening	Reading	Writing
Alte	Levels on CERI			
	re starting the			
	se (see attached			
table	e for reference)			
This	year, in Welsh, I wi	ill		
			ould like to achieve as part o	of your studies this year.
			y in the office to giving who	
			suit your professional needs	
			ork Welsh Training Officer du	iring the year for advice on
	best to achieve them.		6.1	
	will help guide your	studies and build your con	fidence in using the languag	e as you study it.
1.				
2.				
3.				
4.				

Signed:...... Date:

Part 2: To be filled at the end of the course:

Th									
This year, in Welsh, I did									
Here is your opportunity to reflect on the 4 targets you set at the start of the year.									
How did you go about achieving them? What challenges did you face, and how did you overcome them?									
How will achieving the targets help you in your work in the future?									
1.									
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۷.									
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4.									
İ									
l.									
End (of course ALTE Leve	el assessment.							
At th	e end of the course	you will meet with the W	ork Welsh Training Office	er to reassess your ALTE					
Leve	ls and to discuss yo	ur 4 targets. You can note	your new ALTE levels hei	e.					
	•	Speaking/Listening	Reading	Writing					
ΔITE	Levels after								
	pleting the								
cour	se:								
		fficer's Report on ALTE L							
Here the Work Welsh Training Officer will provide a short report following your ALTE Level Reassessment									
Meeting. It will cover the reassessed ALTE levels and give feedback on your 4 targets.									
		Signed:		Date:					
	_			_					
				Date:					

Ceredigion County Council ALTE Level Definitions

ALTE Level	Speaking/Listening	Reading	Writing
5	Can contribute fluently and confidently in relation to all aspects of day-to-day work, including discussing and advising upon technical, specialist or sensitive matters.	Can understand reports, documents and articles they are likely to read during their work, including complicated concepts expressed in abstruse terms.	Can write business correspondence, short reports, e-mail messages and information literature to an acceptable standard with the assistance of language tools. Can write detailed notes in a meeting whilst contributing fully.
4	Can contribute effectively to internal and external meetings in the context of the job area. Can understand differences in language and dialect. Can argue for or against a specific case. Can chair meetings and answer questions confidently from the Chair. Can give presentations fluently and confidently in the context of the job area.	Can understand correspondence and reports expressed in standard language.	Can write business correspondence, short reports, e-mail messages and information literature with editorial assistance.
3	Can understand and participate in most day-to-day non-technical conversations in the office. Can advise the public on general matters within own area of work, but must turn to English for technical or specialist terms. Can contribute to meetings or presentations within own area of work, but must turn to English for technical or specialist terms.	Can understand most reports, documents and correspondence they are likely to encounter during their work.	Can write informal messages and reports for internal use.
2	Can understand the essence of a conversation. Can receive and understand simple messages following normal patterns, such as time and place of meeting, request to talk to someone. Can pass on basic information and simple instructions. Can begin and end conversations and meetings bilingually.	Can understand most short reports and familiar instructions within their own area of expertise, provided enough time is given.	Can write a short simple message on paper or by e-mail to a colleague within the Council or a known external contact.
1	Can pronounce place names and personal names correctly. Can greet customers on a reception desk or on the telephone. Can begin and end a conversation.	Can understand short reports on familiar matters, if these are expressed in simple language, such as elementary signs, simple instructions and agenda contents.	Can write personal names, place names, job titles and names of Council departments. Can write a simple request to a colleague, such as "Somebody has called, can you call back?"

These can also be accessed <u>here</u>.

CEFR – CAN-DO STATEMENTS

		A1	A2	B1	B2	C1	C2
UNDERST ANDING	Listening	I can recognise familiar words and very basic phrases concerning myself, my family and immediate concrete surroundings when people speak slowly and clearly.	I can understand phrases and the highest frequency vocabulary related to areas of most immediate personal relevance (e.g. very basic personal and family information, shopping, local area, employment). I can catch the main point in short, clear, simple messages and announcements.	I can understand the main points of clear standard speech on familiar matters regularly encountered in work, school, leisure, etc. I can understand the main point of many radio or TV programmes on current affairs or topics of personal or professional interest when the delivery is relatively slow and clear.	I can understand extended speech and lectures and follow even complex lines of argument provided the topic is reasonably familiar. I can understand most TV news and current affairs programmes. I can understand the majority of films in standard dialect.	I can understand extended speech even when it is not clearly structured and when relationships are only implied and not signaled explicitly. I can understand television programmes and films without too much effort.	I have no difficulty in understanding any kind of spoken language, whether live or broadcast, even when delivered at fast native speed, provided. I have some time to get familiar with the accent.
UNDERST ANDING	Reading	I can understand familiar names, words and very simple sentences, for example on notices and posters or in catalogues.	I can read very short, simple texts. I can find specific, predictable information in simple everyday material such as advertisements, prospectuses, menus and timetables and I can understand short simple personal letters.	I can understand texts that consist mainly of high frequency everyday or job-related language. I can understand the description of events, feelings and wishes in personal letters.	I can read articles and reports concerned with contemporary problems in which the writers adopt particular attitudes or viewpoints. I can understand contemporary literary prose.	I can understand long and complex factual and literary texts, appreciating distinctions of style. I can understand specialised articles and longer technical instructions, even when they do not relate to my field.	I can read with ease virtually all forms of the written language, including abstract, structurally or linguistically complex texts such as manuals, specialised articles and literary works.

		A1	A2	B1	B2	C1	C2
SPEA KING	Spoken Interaction	I can interact in a simple way provided the other person is prepared to repeat or rephrase things at a slower rate of speech and help me formulate what I'm trying to say. I can ask and answer simple questions in areas of immediate need or on very familiar topics.	I can communicate in simple and routine tasks requiring a simple and direct exchange of information on familiar topics and activities. I can handle very short social exchanges, even though I can't usually understand enough to keep the conversation going myself.	I can deal with most situations likely to arise whilst travelling in an area where the language is spoken. I can enter unprepared into conversation on topics that are familiar, of personal interest or pertinent to everyday life (e.g. family, hobbies, work, travel and current events).	I can interact with a degree of fluency and spontaneity that makes regular interaction with native speakers quite possible. I can take an active part in discussion in familiar contexts, accounting for and sustaining my views.	I can express myself fluently and spontaneously without much obvious searching for expressions. I can use language flexibly and effectively for social and professional purposes. I can formulate ideas and opinions with precision and relate my contribution skillfully to those of other speakers.	I can take part effortlessly in any conversation or discussion and have a good familiarity with idiomatic expressions and colloquialisms. I can express myself fluently and convey finer shades of meaning precisely. If I do have a problem I can backtrack and restructure around the difficulty so smoothly that other people are hardly aware of it.
SPEA KING	Spoken Production	I can use simple phrases and sentences to describe where I live and people I know.	I can use a series of phrases and sentences to describe in simple terms my family and other people, living conditions, my educational background and my present or most recent job.	I can connect phrases in a simple way in order to describe experiences and events, my dreams, hopes and ambitions. I can briefly give reasons and explanations for opinions and plans. I can narrate a story or relate the plot of a book or film and describe my reactions.	I can present clear, detailed descriptions on a wide range of subjects related to my field of interest. I can explain a viewpoint on a topical issue giving the advantages and disadvantages of various options.	I can present clear, detailed descriptions of complex subjects integrating sub-themes, developing particular points and rounding off with an appropriate conclusion.	I can present a clear, smoothly-flowing description or argument in a style appropriate to the context and with an effective logical structure which helps the recipient to notice and remember significant points.

		A1	A2	B1	B2	C1	C2
WRITING	Writing	I can write a short, simple postcard, for example sending holiday greetings. I can fill in forms with personal details, for example entering my name, nationality and address on a hotel registration form.	I can write short, simple notes and messages relating to matters in areas of immediate needs. I can write a very simple personal letter, for example thanking someone for something.	I can write simple connected text on topics which are familiar or of personal interest. I can write personal letters describing experiences and impressions.	I can write clear, detailed text on a wide range of subjects related to my interests. I can write an essay or report, passing on information or giving reasons in support of or against a particular point of view. I can write letters highlighting the personal significance of events and experiences.	I can express myself in clear, well-structured text, expressing points of view at some length. I can write about complex subjects in a letter, an essay or a report, underlining what I consider to be the salient issues. I can select style appropriate to the reader in mind.	I can write clear, smoothly-flowing text in an appropriate style. I can write complex letters, reports or articles which present a case with an effective logical structure which helps the recipient to notice and remember significant points. I can write summaries and reviews of professional or literary works.