

Attachment 1

ID	Are you responding as:	Were you aware that a Policy existed prior to seeing this consultation?	Which harbour(s) do you use?	To what extent are you satisfied with the current Ceredigion Harbours Management Policy which has been in place since 2010?	In relation to your answer in question 6 please outline up to three reasons for your response:	To what extent are you satisfied with the reviewed/proposed Ceredigion Harbours Management Policy?	In relation to your answer in question 8 please outline up to three reasons for your response:
1	Leisure Harbour User;	Yes	Aberaeron;	Neutral	The current policy nor previous policy offer any explanation as to the role of the harbour management. Whilst the title exists it appears they have little to no responsibility, if their responsibility isn't to be listed in the policy I would encourage there job role/description to be made public via your website.	Neutral	It's very close to the previous policy. Nothing stands out as relating to the modern needs of the harbours.
2	Leisure Harbour User;	Yes	Aberystwyth;	Satisfied		Satisfied	
3	Leisure Harbour User;	Yes	New Quay;Aberaeron;	Satisfied		Neutral	Overall it is reasonably clear. I think the start of the season should be defined as 1st April or Monday before Easter, which ever comes first. Under commercial section no mention of research and monitoring vessels or XXXX - I vital facility to encourage training, development and safe use of the water. Finally there should be some facility for passing on moorings to children of deceased. The adult siblings are unlikely to be on the mooring waiting list.
4	Leisure Harbour User;	Yes	New Quay;	Very Satisfied		Very Dissatisfied	There is no right of appeal or independent arbitration if the council issues notice of termination. Clause 16.1 of the old policy has been removed - it has been custom and practice for many year that families could continue to use the facility in the event of the named Mooring holder death. There needs to be a right of transfer in the event of the vessel sale as there is a limited market for vessels in the area and acquirers of vessels will naturally look to acquire existing vessels. If you are on the waiting list with a vessel you can't use it, if you are allocated a mooring you need to find a vessel. The current transfer arrangements should be at a fee payable to the council and not for gain by the mooring holder
5	Leisure Harbour User;	Yes	Aberaeron;	Neutral	Most Harbour Users are unaware of the Policy. There have been failures to apply it. There have been inconsistent interpretations and applications of it.	Very Dissatisfied	The best way to consider the proposed policy would be for CCC to list the changes rather than expecting people to read the old and the new policies. There is a statement about Car Park passes as part of the mooring fee which will greeted with concern. Similarly the statement on Partnerships.
6	Leisure Harbour User;	Yes	New Quay;	Satisfied	Functioning management of the facility. Appropriate maintenance of the facility. Reasonable cost of the facility.	Satisfied	Correct level of engagement with harbour users. Continuation of provision of service.
7	Leisure Harbour User;	Yes	Aberystwyth;	Neutral	No rubbish bins, electric points provided. Harbour dues increase each year but no improvement to services/ amenities	Neutral	
8	Commercial Fishing Harbour User;Commercial Passenger Trip Harbour User;A Facility User;	Yes	New Quay;	Neutral	As a public facing Policy document the previous iteration seemed hurried and poorly crafted. The new document is better but still lacks substance. A Policy doc. Should clearly and unambiguously state Policy that actions can be measured against.	Satisfied	Section 1.7 caveats the entire Policy and leaves differing ways of working outside of Policy open to the Harbourmaster and therefore his or her line managers. Surely a Policy is a Policy otherwise this document should be strategic or a process doc. In b 4.6 vi please name the commercial vessels and their owners and if a mooring is empty state it as empty. Clearer guidance is needed regarding refueling of commercial vessels in the harbour.

9	Leisure Harbour User;	Yes	Aberystwyth;	Neutral		Neutral	
10	Leisure Harbour User;A Facility User;	No	Aberystwyth;	Neutral	Condition and upkeep is poor. Very little engagement with users until you want payment. Preferential treatment given to innappropriate parties e.g XXXXXXXXX.	Neutral	There is very little content related to leisure craft and their rights and obligations.
11	Leisure Harbour User;	Yes	New Quay;	Neutral	I struggle to access my double kayak on the top of the rack on the slip on Penpolion New Quay. Unless I can find someone to swap with and we both attend Aberaeron offices, an unlikely event, this can't change. I'd like some mention in the policy that moorings must be suitable for the person paying. I'm too short to easily put the kayak on or off and others are in a simile position. I shouldn't have to ask for help from a taller person.	Neutral	
12	Leisure Harbour User;	Yes	Aberaeron;Aberystwyth;	Neutral	state of harbour needs dredging . mooring chains need refixing. better spacing for tenders	Neutral	
13	Leisure Harbour User;	Yes	Aberaeron;	Very Dissatisfied	Lack of consultation with harbour users, lack of response to their concerns, lack of response to problems brought to their attention.	Very Dissatisfied	Lack of consideration for boatowners, lack of communication with that, lack of response
14	Leisure Harbour User;	Yes	New Quay;	Very Dissatisfied	Lack of maintenance	Satisfied	Getting a mooring is far too difficult and residents should be prioritised. People should be limited to one leisure mooring
15	Leisure Harbour User;	Yes	New Quay;	Very Dissatisfied	Pricing local people out. Im fourth generation, welsh first language family to be born in new quay and to use the harbour, you target everyone as second home owners with stacks of cash. You're penalising genuine local people who cant afford the prices. im related to the founder member of plaid, but Im conflicted moving forward. This isnt the plaid that has been.	Very Dissatisfied	As above, local people cant afford the continued price hikes
16	Other - please specify below in Question 2;	No	New Quay;	Dissatisfied	Considering the importance of the New Quay Harbour to 1. tourism & 2. local enjoyment &3. Commercial fiscal importance.	Neutral	Will wait & see how the consultation is dealt with.
17	Leisure Harbour User;	No	New Quay;	Very Dissatisfied	The costs, the maintenance,attitude of harbourmaster	Very Dissatisfied	No consultation with users
18	Leisure Harbour User;	Yes	New Quay;	Neutral		Dissatisfied	Car Park facility taken away, Lack of Dinghy facilities in New Quay on the pier, Bins No longer on the beach, now my dinghy becomes convenient for that purpose!!
19	Leisure Harbour User;	No	Aberaeron;	Dissatisfied	Fees, maintence	Dissatisfied	
20	Leisure Harbour User;	No	Aberystwyth;Aberaeron; New Quay;	Very Dissatisfied	There is no qualified management of Ceredigion Harbours	Very Dissatisfied	A review by users and professionals sea users is required

21	Leisure Harbour User;	Yes	Aberaeron;	Neutral		Neutral	The policy is very wordy. As an Aberaeron harbour user I would prefer to see a subsection indicating how moorings can be allocated on a fairer basis. It has been my understanding that the allocation of moorings in Aberaeron takes into account that when moorings become available they should be first offered to those persons who have a less favourable mooring. This process needs to be stated as without a detailed process there is a possibility of corruption. While the stated aim is to encourage harbour use I feel it is more likely to put users off.
22	Commercial Fishing Harbour User;	No	New Quay;	Dissatisfied	My main one as a fishing working harbour when our landing days come !! Fisherman are not able to get in while pleasure boats have decided to load passengers up in front planned pick ups as had to be done on tides so priority should be given as it's not everyday usually can be once a week !!of	Dissatisfied	In place about transfer of moorings I can understand non family but what happens if like me are married and something god forbid happens to husband and can't fish and need to have someone family to take over or keep our livelihood going !! Can't marriage be as one ? I am concerned as both me and my husbands family have fished for years and it's always gone down the family is the beginning of a end of families traditions
23	Leisure Harbour User;	Yes	New Quay;	Very Dissatisfied	1. Disabled access very poor or non existent in New Quay Harbour 2. Pier unsafe for wheelchair users 3. No suitable loading or unloading point for wheelchair users	Very Dissatisfied	1. No mention of improving disabled access. 2. No mention of improving disabled facilities around the harbour. 3. Lack of understanding of disabled users needs.
24	Leisure Harbour User;	Yes	New Quay;Aberaeron;	Very Dissatisfied	Lack of mooring availability. Lack of dredging in NQ harbour.	Very Dissatisfied	It doesn't address the key problems of access and maintenance of the harbours
25	Leisure Harbour User;	Yes	New Quay;	Dissatisfied	1.No differentiation between dinghies and larger boats. The dinghy places have been progressively reduced and replaced with car parking spaces and large, hazardous pieces of commercial equipment. The particular aspect I'm concerned about is fees for dinghies and access to the pier. Even very recently there was boat parking space at reasonable cost on the main pier. Boats have been progressively evicted to accommodate cars and general storage of fishing gear, most of which seems to sit there year round. The very limited space that now exists is charged at the same rate per meter as a yacht in the harbour, rounded up to the nearest meter. This means that a child starter boat like an optimist (2.3m) is charged at 3m. The next size up, for example a topper (3.38m) is charged at 4m. A typical youth boat like a laser (4.19m) is charged at 5m. The fee last year was £51 per meter and has now increased to £66.50. At the moment boats are being stored on the sand on the main beach (possibly free, no one knows) or the  Sandy Slip by the lifeboat house, though that space is full and we think will be charged at the above rates. In contrast, Cardiff Bay YC charge £85 for optimists and toppers and £105 for a laser and anything bigger £158 pa. This gives space on concrete, with tie downs so boats don't blow about in gales, in a locked compound. These smaller boats are the entry to the water. The XXXXXXXXXXXXX has done a great job of getting local youngsters on the water - if you come down any Saturday morning you will see lots of them out. An entry level optimist or topper can be picked up for a few £100s. Sailing is also potentially a much bigger source of income than it currently is - places like Pwllheli make millions from hosting dinghy	Dissatisfied	1.No differentiation between dinghies and larger boats. The dinghy places have been progressively reduced and replaced with car parking spaces and large, hazardous pieces of commercial equipment. The particular aspect I'm concerned about is fees for dinghies and access to the pier. Even very recently there was boat parking space at reasonable cost on the main pier. Boats have been progressively evicted to accommodate cars and general storage of fishing gear, most of which seems to sit there year round. The very limited space that now exists is charged at the same rate per meter as a yacht in the harbour, rounded up to the nearest meter. This means that a child starter boat like an optimist (2.3m) is charged at 3m. The next size up, for example a topper (3.38m) is charged at 4m. A typical youth boat like a laser (4.19m) is charged at 5m. The fee last year was £51 per meter and has now increased to £66.50. At the moment boats are being stored on the sand on the main beach (possibly free, no one knows) or the  Sandy Slip by the lifeboat house, though that space is full and we think will be charged at the above rates. In contrast, Cardiff Bay YC charge £85 for optimists and toppers and £105 for a laser and anything bigger £158 pa. This gives space on concrete, with tie downs so boats don't blow about in gales, in a locked compound. These smaller boats are the entry to the water. The XXXX has done a great job of getting local youngsters on the water - if you come down any Saturday morning you will see lots of them out. An entry level optimist or topper can be picked up for a few £100s. Sailing is also potentially a much bigger source of income than it currently is - places like Pwllheli make millions from hosting dinghy sailing events. 2.Inheritance and partnerships. Most boats are owned by families but registered in a single name. My RIB is used heavily by myself, my wife and my two adult children and their families. I have had the mooring for almost 20 years. If I were to die, my wife would presumably have to sell the boat. Similarly, my adult children would not be able to keep using it. The blockage on sharing within de facto partnerships is unfair to long term supporters of the area and its tourist industry. While I can see that turnover of moorings is potentially desirable, this policy seems to be

26	Leisure Harbour User;	Yes	Aberaeron;Other harbour not managed by the Council;	Very Dissatisfied	The employment of assistant 'harbour managers' that sit in their office during their working hours and do not patrol the harbour or undertake any other useful function. Inadequate facilities provided by CCC to both resident and visiting harbour users (water +electricity provided by XXX NOT CCC), Poor harbour maintenance such as failure to adjust CCC harbour chains, dangerous state of slipway and failure to maintain navigation lights, combined with ruinously high mooring fees.	Dissatisfied	C. 3.5 No mention of XXXX as the primary promoter of annual harbour events which would not happen were it not for the voluntary actions of XXXX members, 12.2 the previously successful system in which the 'harbourmaster' inspected and recorded the insurance details of vessels using Aberaeron harbour has been discontinued and there is no longer a check on valid insurance of any vessel (dinghy's sailboards etc. included) which is an abdication of CC responsibility, 24.3 As the various harbour assistants do not enter the harbour, just how is this clause checked and enforced? There are several more Reasons that should be included but for obvious avoidance of responsibility this questionnaire has restricted replies to only three thus restriction the ability of harbour users to enter full and valid comments.
27	A Facility User;	No	New Quay;	Neutral	I wasn't aware that there was a policy	Neutral	
28	Other - please specify below in Question 2;	Yes	Aberystwyth;	Neutral	More work needs doing on dredging harbour entrance to enable us to launch at low water for rescue purposes , repairs to Landing stage at main beach are urgently needed for us to be able to land casualties to the care of other emergency services	Satisfied	
29	Commercial Fishing Harbour User;	Yes	New Quay;	Dissatisfied	Not answering	Very Dissatisfied	Objections to No inheritance related to mooring 2 No mooring transferable on both leisure and commercial. 3 car parking No transferable
30	Leisure Harbour User;	Yes	Aberaeron;New Quay;	Very Dissatisfied	Insufficient space to discuss.Makes consultation farcical	Very Dissatisfied	Insufficient space to enumerate. Also makes consultation farcical
31	Leisure Harbour User;	Yes	New Quay;	Neutral	there is not much done by the council for the annual fee we pay.	Dissatisfied	i think moorings should be transferable with sale of boat also the parking ticket should continue with mooring and any empty moorings should be offered to local people,there are a lot of families from England who have more than 1 mooring
32	Commercial Passenger Trip Harbour User;	Yes	Aberaeron;New Quay;	Neutral	inappropriate mooring allocated to commercial 10 metre vessel. Lack of shoreside facilities. No plan to improve access to all vessels at low water on the larger tides or maintain the existing harbour structures.	Very Dissatisfied	Inability to pass on my existing boat business developed over nearly 40 years (benefiting the local economy and community and supporting the research and conservation work of the Wildlife Trust South and West Wales) to the next generation of my family, Welsh speaking individuals born and bred in New Quay
33	Leisure Harbour User;	No	New Quay;	Satisfied	Easy to understand	Neutral	No issues

34 Commercial Fishing Harbour User;	Yes	Aberystwyth;	Very Dissatisfied		Dissatisfied	<p>To whom it may concern I am writing this statement in response the current consultation on the proposed Ceredigion harbour management policy. I am responding to specific points set out below: 15.1 Inheritance rights, My father has had commercial berths in Aberystwyth harbour for the past 57 years. Over the past 25 years, since I left school we have worked hard to develop our now family owned business. We employ 6 local people and bring regular trade to several local trades people within the Aberystwyth area. However, while I have equal shares within the business, my father manages the berths within this arrangement. The inheritance rights proposals within the consultation document as currently written, would mean that if something unforeseen were to happen to my father. Our business and life's work would be put in jeopardy. Due to the size of our vessels, there are no other harbours which my vessels could operate out of in Wales and continue to fish in our traditional fishing area. We have four commercial vessels and as mentioned above employ several local staff, if we were to lose the berths in Aberystwyth my business would be destroyed, and my crew would be out of work. I personally would be unable to provide for my family and face bankruptcy. While I recognise the inheritance rights may be a suitable and appropriate approach for pleasures boats, this proposal is not suitable for commercial boat owners in Ceredigion where businesses are family run and I am strongly opposed to this proposal</p>
35 Leisure Harbour User;A Facility User;	No	Aberystwyth;	Dissatisfied		Satisfied	<p>I understand the rules and birthing allocation but there needs to be consideration to the overall lack on compliance on the harbour lifting regs, ladder inspections fork lift operations general tidying and safe storage of equipment.</p>



36	Leisure Harbour User;	Yes	New Quay;	Dissatisfied	I believe there are flaws in the previous Policy that have not been addressed in the Draft amendment. The following is a short-list of some of my suggestions: A Lack of Review Period and Review Process and Appeals Procedure: The original CHM Policy does not state a review timescale, nor a consultation process to ensure Harbour User views are accounted for. It also fails to state procedures that an individual should follow to appeal any decision made against them. 4.6 Deep Water Moorings: As an Internationally qualified Sailing Instructor/Examiner and regular user of many UK and overseas harbours, I believe that there is plenty of room within New Quay Harbour area for many more 'Deep Water' moorings to be added, thus enabling additional short and long-term use, and providing a better safe-haven for visitors and local Harbour Users alike. Thus, the statement at Paragraph 4.7 that 'the number of deep-water moorings has reached maximum capacity' is incorrect and this policy should be rescinded in order to add more moorings to attract visitors and to expand the availability for local users; such a positive change would also pay for itself, or more likely increase income for CCC. 5.1 Leisure Mooring Waiting List: The current Waiting List Policy is not transparent, provides no indication of when a space becomes available, fails to show where individuals are on the List and does not provide indication of historic average waiting times to provide context to subscribers. GDPR has been quoted as a reason for lack of transparency, but that is incorrect as if permission to publicise names and vessel/mooring requirements was made a requirement to be included on the List then a more transparent system could be provided. Without such openness, the	Very Dissatisfied	Consultation: I believe the Review of the Harbour Management Policy is a great opportunity to improve and expand the use of Ceredigion Harbours by bringing the policies, services and User experiences up to date and more aligned to best practice. However, only allowing 3 points to be raised via an online form is insufficient to undertake a proper consultation. To do so, I recommend the current online Consultation is made more inclusive and responsive to the Harbour User's needs by extending the consultation period and by including face-to-face discussions with nominated Users and representatives, such as the recently formed Ceredigion Harbours' Users Consultative Committee (CHUCC). Without improving this Consultation, I do not believe that the CCC will achieve the 'Gunning Principles' as directed by the Local Government Association and laid down in law. I believe there are flaws in the Draft amendment and that some of these will restrict, rather than expand harbour use. The following is a short-list of some of my suggestions: 14.1 Prohibition on Assignment/Sub Letting of Mooring Facilities: I agree that sub-letting should be prohibited; however, if a mooring has been paid for and is normally used by the designated craft, there should be no reason that whilst that vessel is temporarily away on a passage, or undergoing maintenance, that the empty mooring should not be utilised by another craft on agreement with the rightful user. This more flexible approach will assist Harbour User safety, particularly when weather and/or tide preclude a vessel's return to the assigned mooring, especially through use of an available deep-water mooring. 16.1 Inheritance & 19.1 Partnerships: If a family's option following death, or incapacity, to apply for a mooring is to be removed (which I disagree with) then an amnesty period of 8 months should be provided for current Users to add new partners and/or family members to the vessel's name/registration at NO COST before this fundamental policy change is implemented. 17.1 & 17.2 Change of Vessel, Watercraft, or Other Equipment: I agree with the aim of increasing turnover and usage of moorings, but I believe preventing a boat owner who does not wish to keep their mooring the opportunity to sell and transfer a mooring with that
37	Other - please specify below in Question 2;	Yes	Aberystwyth;	Dissatisfied	Greater provision for the protection of marine wildlife needed, namely speed controls and restrictions on high-speed vessels in the harbour and bay	Dissatisfied	Greater provision for the protection of marine wildlife needed, namely speed controls and restrictions on high-speed vessels in the harbour and bay
38	Leisure Harbour User;	Yes	Aberaeron;New Quay;	Neutral	It was vague but allowed some use of judgement and had some reference to governance and appeals.is	Dissatisfied	We do not believe this consultation is effective or the policy fit for purpose. We wish greater consultation with those using the harbours with the Ceredigion Harbour Users Consultation Committee as the main voice for the users.
39	Leisure Harbour User;	Yes	New Quay;	Neutral	Please refer to CHUCC minutes / open letter.	Very Dissatisfied	Please refer to CHUCC minutes / open letter.
40	Leisure Harbour User;	Yes	New Quay;	Very Dissatisfied	Increased harbour fees on mooring	No inheritance Sale of boat	Very Dissatisfied As aboveChu

41 Leisure Harbour User;	Yes	Aberystwyth;Aberaeron; New Quay;	Dissatisfied	<p>1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. Lack of transparency, engagement and the effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, with no process for appeal/redress. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for or take into account National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.</p>	Very Dissatisfied	<p>Please read in full the following open-letter from CHUCC to CCC which has been copied to local councillors, MPs, MSs and the press. An easier to read pdf is available on request from the below email address. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose.Ceredigion Harbours' Users Consultative Committee (CHUCC) – 1 Oct 2023 at New Quay Crows' Nest Minutes of Meeting and Open Letter to CCC regarding proposed Harbour Management Policy (HMP) and Consultation Process In attendance: over Ceredigion 30 Boat owners/operators XXXX (New Quay CHUCC Rep) as Secretary Agenda Discussion Items relating to Harbour Management Policy (HMP): a. Lack of Governance/Authority/Structure b. 'Inheritance' policy c. Sale of Boats/Moorings policy d. Waiting List Process e. Fee Structure f. Partnerships/Joint Owners g. New Quay Deep Water/Visitors' Moorings h. Sub-Letting i. Harbour Users Meetings j. Document Terminology k. Service Level Agreement l. Missed Opportunities m. Consultation Process The above points were discussed in some detail with respect to the current management of Ceredigion Statutory Harbour Authority (SHA): a. Lack Governance/Authority/Structure (Para 1). A policy document such as the HMP should clearly state and define the following: i. The overarching legal authority of the policies therein. ii. The SHA governance structure (including duty holders and responsible persons etc). iii. Terms of reference, any required qualifications and training of SHA team and Committees. iv. The accepted means of compliance (including alternative means of doing so) with policies. v. Any penalties/remonstration for non-compliance. vi. Processes that allow for review and challenge. Sadly, there is no mention in the draft HMP of the overarching legislation and guidance such as the Harbours Act 1964, the Harbours, Docks and Piers Clause Act 1847, nor any related guidance documents for the effective management of Harbours. Infringement of the Aberporth Range By-Law of 1976 should also be mentioned. There is no definition of the reporting structure of the SHA and the responsibilities, qualifications and required skills of any staff, nor of their training. There is no mention of the DfT/Welsh Government requirements of the Ports'</p>
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42 Leisure Harbour User;	Yes	Aberaeron;New Quay;Aberystwyth;	Dissatisfied	<p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy and greatly undermines this survey. However, as the harbours' policy will undoubtedly be replaced eventually, there is little point in listing the issues in full - but here are 3 very concerning issues with the 2010 version and not addressed by the proposed draft: (add yr own selection). 1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.</p>	<p>Very Dissatisfied</p> <p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to Mr XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.</p>
43 Leisure Harbour User;	Yes	Aberystwyth;Aberaeron; New Quay;	Very Dissatisfied	<p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy and greatly undermines this survey. However, as the harbours' policy will undoubtedly be replaced eventually, there is little point in listing the issues in full - but here are 3 very concerning issues with the 2010 version and not addressed by the proposed draft: (add yr own selection if required). 1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.</p>	<p>Very Dissatisfied</p> <p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.</p>



44	Leisure Harbour User;	Yes	New Quay;Aberaeron;	Neutral	<p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy and greatly undermines this survey. However, as the harbours' policy will undoubtedly be replaced eventually, there is little point in listing the issues in full - but here are 3 very concerning issues with the 2010 version and not addressed by the proposed draft: (add yr own selection if required). 1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.</p>	Very Dissatisfied	<p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to Mr XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.</p>
45	Leisure Harbour User;	No	New Quay;Aberaeron;	Dissatisfied	<p>1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.</p>	Very Dissatisfied	<p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.</p>
46	Leisure Harbour User;	Yes	New Quay;Aberaeron;	Very Dissatisfied	<p>The harbour authorities did/do not uphold their own rules laid out in the policy especially regarding many aspects to the "Waiting List" of which I have been on for many years, and having to pay for the privilege to be on it.</p>	Very Dissatisfied	<p>Too many to mention here, a maximum of three is ridiculous.</p>

47	Leisure Harbour User;	No	Aberaeron;New Quay;	Neutral	A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy and greatly undermines this survey. However, as the harbours' policy will undoubtedly be replaced eventually, there is little point in listing the issues in full - but here are 3 very concerning issues with the 2010 version and not addressed by the proposed draft: 1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.	Neutral	A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.
48	Leisure Harbour User;	Yes	New Quay;Aberaeron;	Neutral	lack of transparency re waiting lists - allowing some moorings to be held for years without the boats leaving the mooring	Very Dissatisfied	removing inheritance rights insensitive at best, likely to cause financial loss, spouses and civil partners are by law equal partners. lack of governance or appeal. sale of boats could be offered to mooring list on an initial - transparent basis. No mention of "not for Profit" commercial users covering education, training and research.
49	Leisure Harbour User;	Yes	Aberaeron;New Quay;Other harbour not managed by the Council;	Very Dissatisfied	1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.	Very Dissatisfied	A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur.

50	Leisure Harbour User;	Yes	Aberaeron;	Neutral		Very Dissatisfied	1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.
51	Leisure Harbour User;	No	Aberystwyth;Aberaeron; New Quay;	Neutral	A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy and greatly undermines this survey. However, as the harbours' policy will undoubtedly be replaced eventually, there is little point in listing the issues in full - but here are 3 very concerning issues with the 2010 version and not addressed by the proposed draft: (add yr own selection if required). 1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.	Dissatisfied	A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.

52 Leisure Harbour User;	No	New Quay;	Dissatisfied	<p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy and greatly undermines this survey. However, as the harbours' policy will undoubtedly be replaced eventually, there is little point in listing the issues in full - but here are 3 very concerning issues with the 2010 version and not addressed by the proposed draft: (add yr own selection if required). 1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion</p>	<p>Very Dissatisfied</p> <p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.</p>
53 Leisure Harbour User;	No	New Quay;	Dissatisfied	<p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy and greatly undermines this survey. However, as the harbours' policy will undoubtedly be replaced eventually, there is little point in listing the issues in full - but here are 3 very concerning issues with the 2010 version and not addressed by the proposed draft: (add yr own selection if required). 1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.</p>	<p>Very Dissatisfied</p> <p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.</p>

54	Leisure Harbour User;	Yes	New Quay;Aberaeron;	Neutral	Please see response from the Ceredigion Harbour Users Consultative Committee, which I support in full.	Very Dissatisfied	Please see response from the Ceredigion Harbour Users Consultative Committee, which I support in full.
55	Leisure Harbour User;	Yes	Aberaeron;New Quay;	Dissatisfied	1. Thin in governance and oversight processes (compounded by reduced availability of any skilled staff fir the majority of the year, with no means of redress and referral. A secret, shambolic and ineffective moorings waiting list process that was by passed often. Missed opportunity to encourage local young, old and disabled people to get on water while completely ignoring any encouragement to meet conservation initiatives.Complete review required.	Very Dissatisfied	No great difference from answer above, in fact, arguably worse than previous policy and even likely to be non-compliant with Harbours Act 1964 and PortsGood Governance Guide 2018, with even less definitive due proces and structure. The intent to increase waiting list turn-over has meant the process has becom completely jumbled and will not achieve its intent especially as it is tied to fe structure that favours the rich over local residents - old young and disabled. Still there is no addressing of policies to promote the conservation of the environment or improvement of access to water-sports. The whole policy needs a re-write with the input of all stakeholders to produce a jointly owned document that addresses these and many other shortcomings in this draft.
56	Leisure Harbour User;	Yes	Aberaeron;New Quay;	Neutral	A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy and greatly undermines this survey. However, as the harbours' policy will undoubtedly be replaced eventually, there is little point in listing the issues in full - but here are 3 very concerning issues with the 2010 version and not addressed by the proposed draft: (add yr own selection if required). 1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.	Dissatisfied	A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.
57	Leisure Harbour User;A Facility User;	Yes	New Quay;	Dissatisfied	Sailing dinghies (eg 3m Toppers) charged at same rate as large ( 12m+)craft. Very limited space available for sailing dinghies resulting in decline of sailing in NQ. I agree with points made inCHCC meeting summary/open letter.	Very Dissatisfied	Too short timescale for response. Only asks for 3 reasons. No mention of next step after consultation .
58	Leisure Harbour User;	Yes	New Quay;	Dissatisfied	Poor condition of harbour,high mooring fees,inability to use Pier to load and unload	Very Dissatisfied	Inability to pass on mooring to my family,higher mooring fees lack of outer mooring availability.



59 Other - please specify below in Question 2;	Yes	Aberystwyth;Aberaeron; New Quay;Other harbour not managed by the Council;	Very Dissatisfied	1The 2010 policy names XXXXXXXXXI (XXX) but makes no distinction between it and tour operators or commercial fishing. The policy does not recognise the unique role the school has in training the safe use of power and sailing vessels in the county of Ceredigion. This training has undoubtedly contributed to the low incidences of marine accidents in this area since its inception in 2002. 2The 2010 policy does not afford financial benefit to XXX in its status as a recognised charity (no. XXXXXXXX) where it has received both Mandatory and Discretionary Relief from non-domestic rates since 2006. 3The 2010 policy could have initiated ground breaking environmentally advantageous distinction between sailing boats and power boats by charging lower harbour dues to wind powered vessels reflecting their lower use of fossil fuels and carbon emissions.	Very Dissatisfied	1.Loss of parking permit. XXXX (XXXX) uses several different RYA Instructors to deliver courses using the vessels on our allocated moorings. Courses are typically held over two days. This inflicts extra financial pressure on volunteers making it more difficult to recruit. We would like to suggest that parking permits are retained but issued against the name of the vessel not the vehicle thereby allowing instructors to benefit from this financial advantage. It would in addition credit Ceredigion County Council as supportive of the charity rather than punitive. 2.Commercial mooring does not recognise or distinguish between a person and an organisation. XXX employs a manager who is responsible for registering vessels but it is XXX that owns the vessels. We therefore consider that revised policy should have capacity to register the organisation as the mooring holder not the manager as the latter will be subject to change. 3.The 2023 Proposed Harbour Management policy like the 2010 policy does not afford financial benefit to XXX in its status as a recognised charity (no. XXXX) where it has received both Mandatory and Discretionary Relief from non-domestic rates since 2006. Offering relief from harbour dues would credit Ceredigion County Council as supportive of its locally based training charity rather than punitive. This would help reduce the burden from the organisation further empowering it to deliver low cost courses and sessions to local people.
60 Leisure Harbour User;	Yes	New Quay;	Very Dissatisfied	A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy and greatly undermines this survey. However, as the harbours' policy will undoubtedly be replaced eventually, there is little point in listing the issues in full - but here are 3 very concerning issues with the 2010 version and not addressed by the proposed draft: (add yr own selection if required). 1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.	Very Dissatisfied	A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.
61 Other - please specify below in Question 2;	No	New Quay;	Neutral	I don't have a boat, but my family do - I want that to continue. Boats are a key part of New Quay and what it is about and my sister and I sailed and rowed, our children are and I want my grandchildren to have that opportunity	Very Dissatisfied	It is unfair that moorings cannot be transferred within families

62	Leisure Harbour User;	No	Aberaeron;New Quay;Aberystwyth;	Dissatisfied	A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy and greatly undermines this survey. However, as the harbours' policy will undoubtedly be replaced eventually, there is little point in listing the issues in full - but here are 3 very concerning issues with the 2010 version and not addressed by the proposed draft: (add yr own selection if required). 1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.	Very Dissatisfied	A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.
63	Leisure Harbour User;	Yes	New Quay;	Satisfied	The policy in the main is appropriate to the running of the harbours and is reasonable	Very Dissatisfied	1. My main and biggest objection is to the changes to inheritance in clause 15.1. This is an unnecessary blunt way to 'churn' moorings through an unfortunate and sad event. The existing policy approach is appropriate. 2. I object to clause 5 with regards to the sale of a boat and mooring. This makes it harder to sell boats, more likely for older boats to stagnate and is an unnecessary change to something that has successfully operated for decades. The council could benefit from an increased transfer fee. 3. I am concerned about the apparent blanket powers and heavy wording within the policy without an appropriate appeals process. For example (but not exclusive), if as has been the case for the past few years, that CCC does not acknowledge and invoice an application until after the deadlines set out in the policy (but the application was made in good time) where does this stand?
64	Leisure Harbour User;	Yes	New Quay;	Neutral		Dissatisfied	

65 Leisure Harbour User;	No	New Quay;Aberaeron;	Dissatisfied	<p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy and greatly undermines this survey. However, as the harbours' policy will undoubtedly be replaced eventually, there is little point in listing the issues in full - but here are 3 very concerning issues with the 2010 version and not addressed by the proposed draft: (add yr own selection if required). 1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.</p>	Dissatisfied	<p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.</p>
66 Leisure Harbour User;A Facility User;	Yes	Aberaeron;New Quay;	Dissatisfied	<p>1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.</p>	Very Dissatisfied	<p>1 - Propose changes to inheritance Policy. Current policy should remain in place as it allowed for sensible discretion and it would be common practice to presume in favour of 'inheritance' of family/legal partners etc and that this should be included in any new policy. 2 . Sale of Boats/Moorings Policy. The same rationale (increased waiting list turn-over) for this policy was presumed. Generally, the meeting thought its introduction was understandable, as sale of boats with moorings had been a way for people to 'by-pass' the waiting list; which, of course, could seem very unfair to those on the list and stagnated 'churn'. However, not being able to sell a boat with a mooring sometimes made negotiating the sale of the boat very difficult and by not allowing a 'transfer' option, meant the SHA was missing out on income, as well as opportunities to get the waiting list moving. A solution might be for the SHA to ensure that an owner wishing to sell both boat and mooring must first offer any boats for sale to those people on the waiting list, which would also ensure that the moorings and are matched to the boats on them, speeding up the process. 3 - Waiting List Process : List must be transparent and favour residents of NQ.</p>

67 Leisure Harbour User;	Yes	Aberaeron;Aberystwyth; New Quay;	Very Dissatisfied	<p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy and greatly undermines this survey. However, as the harbours' policy will undoubtedly be replaced eventually, there is little point in listing the issues in full - but here are 3 very concerning issues with the 2010 version and not addressed by the proposed draft: (add yr own selection if required). 1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.</p>	<p>Very Dissatisfied</p> <p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.</p>
68 Leisure Harbour User;	Yes	Aberystwyth;Aberaeron; New Quay;	Very Dissatisfied	<p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy and greatly undermines this survey. However, as the harbours' policy will undoubtedly be replaced eventually, there is little point in listing the issues in full - but here are 3 very concerning issues with the 2010 version and not addressed by the proposed draft: (add yr own selection if required). 1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.</p>	<p>Very Dissatisfied</p> <p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.</p>
69 A Facility User;	No	New Quay;	Very Dissatisfied	Very Dissatisfied	



70	Commercial Fishing Harbour User;	Yes	New Quay;	Satisfied	I believe the existing policy covers all bases from a commercial point of view and requires none of the 'tweaks ' outlined in the proposed update	Very Dissatisfied	I would like to see the commercial aspect of the tweaks to transfer rights and inheritance of commercial moorings removed,I believe they are unnecessary and pose a very real threat to the existing businesses that run in Ceredigions harbours.
71	Leisure Harbour User;A Facility User;	Yes	Aberaeron;	Very Dissatisfied	Lack of understanding of harbour users and usage. Cost of moorings with low level of service by CCC. Lack of quality of harbour bottom and not allowing harbourmaster to properly assist boat owners.	Dissatisfied	The policy doesn't seem to reflect the interests of harbour users whether they are boat owners or tourists enjoying the environs.
72	Leisure Harbour User;	Yes	New Quay;	Very Satisfied	My views are represented by CHUCC	Dissatisfied	My views are represented by CHUCC
73	Leisure Harbour User;	No	New Quay;	Dissatisfied	Orders are coming from 'on high' to presumably make the harbour better, but it doesn't. 2.The Harbour is slowly silting up and every year I have less water under my boat. 3. The harbour is particularly filthy this year. Old chains everywhere, dumped sand from dredging which smells (is it sewage.) Crushed Whelk shells on the beach which cuts kiddies feet needing a trip to Cardigan Care Centre. .	Dissatisfied	1. More instructions making less sense if you have a mooring. 2. Problem passing on moorings to family (I had a Cardiac Arrest this year, but mercifully recovered. 3. Your ideas on cleaning up the harbour , guarantee it wont happen.
74	Leisure Harbour User;	Yes	Aberaeron;	Satisfied	The harbour is full.	Dissatisfied	The fact that moorings do not go with boats.
75	Leisure Harbour User;	No	Aberystwyth;New Quay;	Dissatisfied	No provision for visiting boats (cruisers) in particular recognised anchorages, provision for tender landing and access to water and waste disposal.	Dissatisfied	It is all about mooring provision and fails to address the needs of visiting boats from outside the area. This could be an important tourism enhancement. There are few safe natural anchorages on this coast. Once past Fishguard, there is only New Quay and that is only safe when there is no northerly wind. Aberystwyth marina is an option for shelter but aberaeron is too shallow and needs dredging.
76	Leisure Harbour User;	No	New Quay;	Dissatisfied	1. the current practise of selling a boat with its mooring is unfair. It allows the purchaser of a boat to acquire a mooring at the expense of someone who may have been on the waiting list for many years. The storage of the pleasure boat ramp on the main slipway at New Quay has meant the loss of many dinghy spaces and associated revenue the council. I would be interested to learn whether any harbour fees are paid for this and if so, how much	Very Dissatisfied	1. I do not agree with the withdrawal of the free parking facility for the Church Street car park. 2. I consider that in the event of the death of the mooring holder that the right to that mooring should pass to his/her spouse, partner or children. 3. I note that the proposal do not include any right of appeal or the right to refer any dispute to arbitration. I do not agrre with this.
77	Commercial Fishing Harbour User;	No	Aberystwyth;	Satisfied	Harbour runs itself fishermen do there best to keep clean and tidy .	Dissatisfied	Mooring holders need safety of births large amounts of money are spent on boats gears etc by mainly local people that have a vested interest in the town .
78	Commercial Fishing Harbour User;Commercial Passenger Trip Harbour User;	No	New Quay;	Dissatisfied	The council have allowed commercial moorings which were licenced for 12 passengers to be increased to 25 passengers, this could lead to several other boat owners wishing to do the same.	Very Dissatisfied	XXX started doing boat trips in a 15 foot dinghy at a very tender ageand in XXXX I worked with my father,fishing and doing boat trips. Unfortunately he passed away in XXXX and my brother and I carried on the business and in the late sixties we bought our first multi passeger vessel and another three in the early seventies. I am still fishing but on a smller scale and very involved with the trip boats and the business is successful and I fully expected to pass this business on to my children as is the normal thing in all other walks of life as far as il know.
79	Commercial Fishing Harbour User;	Yes	New Quay;	Satisfied	It has served to be a management policy very well	Very Dissatisfied	As a commercial operator I am very concerned about the proposed changes to transfer and inheritance rights
80	Commercial Fishing Harbour User;	Yes	New Quay;	Neutral	The current policy has served its purpose well	Very Dissatisfied	As the founder of one of the commercial ventures based in Newquay I am extremely concerned at the proposed changes to commercial mooring rights



81	Leisure Harbour User;	Yes	New Quay;	Satisfied	Fairly flexible and fair	Very Dissatisfied	Do not think that the mooring should be non transferable and believe those who have invested in property and have a commitment to NQ and it's charm and beauty should be able to pass on a mooring on death.
82	Commercial Passenger Trip Harbour User; Commercial Fishing Harbour User;	Yes	New Quay;	Neutral		Very Dissatisfied	XXXX firmly objects to Ceredigion County Councils' proposed policy change, within the draft Ceredigion Harbour Management Policy Consultation document, that removes the right to inherit or sell a viable business as a going concern. If implemented this business, in common with all commercial businesses that operate vessels out of Ceredigion Harbours, will be irretrievably devaluedtgeir benefits permanently lost to the local community and economy.
83	A Facility User;	Yes	Aberaeron;Aberystwyth; New Quay;	Neutral	Morning Management is good. Management of sea defences poor.	Neutral	Actions rather than words. It is difficult to answer this without seeing action.
84	Leisure Harbour User; A Facility User;	Yes	New Quay;	Satisfied	The current Policy appears to have worked with few exceptions	Dissatisfied	The proposed policy is not considered to be fit for purpose and requires considerable discussion and consultation with stakeholders before reconstruction in a manner acceptable to both CCC and stakeholders
85	Commercial Fishing Harbour User;	Yes	New Quay;	Very Satisfied	1) Transferring ownership of a mooring allowed people to pass their boat to a family member or friend of the family who had been sharing the responsibility of looking after a boat for a number of years. 2) The expectation to inherit a family boat on the death of a parent is logical as many boats are used by the whole family and I dont see why i should be prevented from passing my fishing boat onto my son or other family member. 3) Joining the waiting list only required a deposit and your name. I would like to know how I was on top of the list when XXXX was HM but now I am told I am no longer at the top but nearer the bottom. How can I have been moved down the list since XXXX arrived?	Very Dissatisfied	1)Removing inheritance right is cruel and creates complicated issues for people at a difficult time in their lives why does Ceredigion have the right to control peoples lives? 2)Removing the right to transfer a mooring prevents young fishermen coming into the business on the promise of taking over one day in the future. 3)Partnerships should be permitted at any point not just at the moment of application. The restriction of all of these things makes future planning impossible. Ceredigion just want to control everything themselves, why?

86 A Facility User;	No	New Quay;Aberaeron;	Very Dissatisfied	<p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy and greatly undermines this survey. However, as the harbours' policy will undoubtedly be replaced eventually, there is little point in listing the issues in full - but here are 3 very concerning issues with the 2010 version and not addressed by the proposed draft: (add yr own selection if required). 1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion</p>	<p>Very Dissatisfied</p> <p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.</p>
87 Leisure Harbour User;	No	New Quay;Aberaeron;	Dissatisfied	<p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy and greatly undermines this survey. However, as the harbours' policy will undoubtedly be replaced eventually, there is little point in listing the issues in full - but here are 3 very concerning issues with the 2010 version and not addressed by the proposed draft: 1. Very thin governance processes and the lack of any defined structure of oversight including the lack of Harbour Management Committees, along with the overall non-compliance with Harbours Act 1964, Ports Good Governance Guide and Port Safety Management Codes. 2. A lack of transparency, engagement and effective communication with stakeholders - as epitomised by the confused, secretive and ineffective waiting list system, often by-passed and abused, with no process for appeal/redress for this - or any other of the policies. 3. Lack of an agreed service level agreement with stakeholders, aligned to a rapidly-escalating fee structure since 2017, way above the rate of inflation, which does not then provide for, or take into account of, National and Regional legislation and for Equality, Diversity or Conservation. This has led to many missed opportunities to promote water-sports that could improve the mental health and well-being the young, the old and less-able residents of Ceredigion.</p>	<p>Dissatisfied</p> <p>A limit of only 3 objections is grossly insufficient for over 100 'lines' of policy. Please read in full the Minutes/Open Letter from CHUCC meeting of 1 Oct 2023 (representing the majority views of the attending harbour users from Aberaeron, Aberystwyth and Cei Newydd to CC) and with which I concur. I can provide a pdf copy but the Open Letter has been copied to XXXX CCC, local councillors, MPs, MSs and the press. In sum, CHUCC believes the current and proposed Harbour Management Policies are not fit for purpose and require much remedial action. I believe we can do so much better with a collaborative effort to update the policy. I understand that CHUCC and all stakeholders would expect and be willing to help in the production of a more fair, reasonable, transparent and effective harbour management policy and process.</p>

88	Commercial Passenger Trip Harbour User; Commercial Fishing Harbour User;	Yes	New Quay;Aberaeron;	Satisfied	The ability of a commercial mooring user to pass their moorings down to their children is a must to protect family businesses equally the ability to transfer for the same reason but prior to the death of the person who's name is on the historic mooring. In my family's case the original application was before I was born, so its logical that if he wants to retire someone needs to take over the business or a dozen people will have no job in the morning. The existing policy of not recognising partnerships could have been improved. Why force an owner to pay a high transfer fee and transfer the mooring into a new company name when a simple admin fee would be more appropriate to change the names on the mooring. This seems like profiteering. Lastly, there is a legal classification of small commercial vessel which allows most boats of sufficient size to become passenger carrying boats, there is a maximum number for passengers in the class of vessel and it is 12. Why is there not a banding for this number?	Very Dissatisfied	I have written separately on behalf of all the commercial mooring holders in New Quay and two in Aberystwyth of our objection to the removal of inheritance and transfer rights. In addition to this, I would add the two points I raised about the existing policy which remain in the new policy ie If the moorings are discretionary and annual then why are partnerships not recognised upon the annual submission of the mooring application ? Followed by my feeling that a banding which recognises the legal maximum of 12 passengers for most boats is missing from the pricing structure. Lastly the 'Use it or Lose it' policy is draconian in the policy and should include exceptional circumstances which is merely to put in writing the discretion shown by the harbour master already.
89	Leisure Harbour User;	Yes	Aberaeron;	Very Dissatisfied	no true consultation prior to implimentation	Very Dissatisfied	see correspondence from CHUCC to CCC ( chairman XXXX)
90	Leisure Harbour User;	No	New Quay;Aberaeron;	Dissatisfied	Lack of harbourmaster presence. Parking of commercial vehicles allowed on NQ slipway. No visibility of waiting list.	Dissatisfied	Restrictions on passing on mooring on death. Part ownership of boats is normal and so should not impact mooring rights. Dinghy and small boat use should be encouraged.
91	Leisure Harbour User;	Yes	New Quay;	Neutral		Very Dissatisfied	XXXX stated in his introduction that the proposed HMP is tweaking the existing policy. I disagree. The maintenance and management the Harbour is pivotal to the success of New Quay. The proposed HMP cancels the historic 'right of tenure' of the fishermen, trip boats owners and leisure boat owners. This is a fundamental change. It is unreasonable, questionable in law and will undermine investment. The HMP should include the responsibilities of CCC. The HMP should include an arbitration clause as it is impossible for it to cover all eventualities and disputes/misinterpretations are inevitable.
92	Leisure Harbour User;	Yes	New Quay;	Very Dissatisfied	poor service, aggressive behaviour, unfair unreasonable treatment	Very Dissatisfied	Unfair , discriminatory, aggressive
93	Leisure Harbour User;	Yes	New Quay;	Satisfied	With the exception of the structure and process regarding the waiting list and allocation of mooring when available the existing policy has worked well by giving the harbour master discretion in applying the policy.	Very Dissatisfied	Please see response from Ceredigion Harbours' Users Consultation Committee although there are many other points to be made. Such as for example: waiting lists where by under category/order of priority a person on the waiting list as a resident of Ceredigion (priority 1) would be penalised by the death of a partner as then entitled to a single person discount and is therefore no longer a full Council tax payer. There is no mention or details of any complaint/appeal process regarding decisions of the Harbourmasters regarding the three harbours.eredigion
94	Commercial Passenger Trip Harbour User;	Yes	Aberaeron;New Quay;	Satisfied	Moorings are able to be transferred and inherited meaning my job is stable however partnerships are not allowed and as a skipper, in the future I would like the option of buying a stake in the company but this isn't possible.	Very Dissatisfied	Moorings are not able to be inherited or transferred meaning if XXXX was to die there is a high possibility my job is not secure at all also partnerships still aren't allowed.
95	Commercial Passenger Trip Harbour User;	No	New Quay;	Satisfied	My job is safe, the company I work for owner and employees is safe.	Very Dissatisfied	When my boss passes away, due to his son not being able to inherit the moorings with the new policy it means that I will lose my job that I love - as will all the employees for the business. The business which has been operating for 70 years will potentially be forced to close.

96	Leisure Harbour User;	Yes	New Quay;	Neutral		Very Dissatisfied	I agree with CHUCC
97	Commercial Passenger Trip Harbour User;	No	New Quay;	Very Satisfied	I like the right to be able to transfer moorings over and the right to inherit moorings	Very Dissatisfied	I'm not happy with potential new owners on the "list" being able to take over existing moorings and not being able to be inherited by one of my bosses in the future would put me out of a job. I also am not happy that there isn't the ability to go into partnership either as this restricts the expansion and growth of the company
98	A Facility User;	Yes	New Quay;	Dissatisfied		Very Dissatisfied	1. The revised Harbour Management Policy should be used to embrace environmentally supportive initiatives such as distinguishing between sailing vessels (auxiliary engine only) and power driven vessels, by charging lower harbour fees to wind powered vessels, thus reflecting their lower use of fossil fuels and carbon emissions. 2. The revision of the Harbour Management Policy should be used as an opportunity to develop environmentally sound sports for both young and old, and at a cost and availability similar to many harbours around the UK. To enable this, XXXX supports the reduction of car parking spaces on the Harbour slipway and a return to more dinghy storage, including pricing to match similar locations. XXXX has many competitive dinghy sailing Members including the Welsh Youth and Junior Topper Class Champion and such positive young role models can be supported by more effective management of New Quay Harbour's real estate. 3. Ceredigion Harbour commercial moorings should be identified by the Organisation's title and not by an individual's name. XXXX Volunteers are responsible for registering vessels that are owned by XXXX to support its activities. We therefore recommend that the revised Policy should include the need to register an organisation as the mooring holder, not a specific Club Volunteer, as the latter is subject to regular changes.
99	Leisure Harbour User;	No	Aberaeron;	Dissatisfied	Too much discretion with the Harbour Manager without taking responsibility. Harbour accounts should be more detailed and transparent.	Dissatisfied	Same as Q7 but new policy is even more
100	Leisure Harbour User;	No	Aberaeron;New Quay;	Very Dissatisfied	Inheritance of moorings should remain 2 larger boats should have facility of an outside mooring 3 waiting list should be transparent and publicised	Very Dissatisfied	1please see Chucc document supplied by XXXX.
101	Leisure Harbour User;	No	Aberaeron;	Very Dissatisfied		Very Dissatisfied	Does not do enough for the mental health and wellbeing of harbour user
102	Leisure Harbour User;	Yes	New Quay;	Dissatisfied	No governance. Lack of communication. Lack of engagement	Very Dissatisfied	More extensive response from Ceredigion Harbour users consultative committee. Lack of governance. Inheritance policy. Lack of sufficient space to go into problems in depth
103	Leisure Harbour User;	Yes	New Quay;	Satisfied		Very Dissatisfied	1. While I understand the desire to keep the waiting list moving, I fully object to Clause 15.1 'Inheritance' as I believe this is a disrespectful and unethical approach. I would recommend a clause that allows for a direct family member to be given the option of keeping the mooring upon the death of the mooring holder. For most the boat is a key part of the mooring holders immediate families hobbies. 2. In my opinion the policy is missing any reference to an arbitration clause to cover any misinterpretations or disputes. 3. I support the open and constructive response letter from the Ceredigion Harbours Users Consultative Committee (CHUCC)
104	Leisure Harbour User;	No	New Quay;	Dissatisfied	Lack of communication	Very Dissatisfied	Not being able to pass mooring on to my family .
105	Leisure Harbour User;	Yes	New Quay;	Satisfied		Dissatisfied	Please read the open letter from the CHUCC meeting of 1 October with which I agree.

106	Leisure Harbour User;	Yes	Aberaeron;New Quay;	Neutral	Please see attached copy of the minutes of the meeting of the chucc 01/10/2023 which I fully support	Very Dissatisfied	As above
107	Leisure Harbour User;	No	New Quay	Very Satisfied	It has worked for years we had a harbour master! who could be contacted and if we had a problem it could be sorted	Very Dissatisfied	DRACONAIN
108	Commercial Fi	Yes	Aberystwyth;	Satisfied		Dissatisfied	1. DO NOT LIKE CHARGE FOR PASSING BERTHS TO SON ON RETIREMENT 2. REALISE REASON FOR THIS BUT PROBLEM SHOULD BE SOLVED ADHOC 3. REGARDING 1+2 THIS IS NOT A PROBLEM AT ABER AND I DON'T THINK EVERY HARBOUR SHOULD BE TREATED THE SAME BECAUSE EACH ONE HAS VERY DIFFERENT CHARACTERISTICS AND HISTORY - THIS IS MY MAIN CONCERN